

GENERAL INFORMATION CONTACT SHEET FOR SALARY RETIREES

(Please keep for your reference)

RBC Insurance Group Annuity Centre

It is important that you notify **RBCI** of any change of address, bank account or tax information

*2nd Floor, Tower 1 6880 Financial Drive
Mississauga, ON L5N 7Y5 Transit # 00012*

Tel: 1 (888) Royal 94 (888-769-2594)

Fax: 1 (888) 309-4999

e-mail: rbcigroupannuity@rbc.com

Visit us online: <http://www.rbcinsurance.com/group-annuity/index.html>

CIBC Mellon

It is important that you notify **CIBC MELLON** of any change of address, bank account or tax information

Please allow (1) month for CHANGE OF ADDRESS, BANKING INFORMATION & INCOME TAX

From Canada: Toll free 1-800-565-0479

Fax # (519) 873-2100

OR FOR ADDRESS CHANGES ONLY - www.cibcmellon.com/retiree

From USA: Toll free 1-800-263-4497 En Francais...for service in French 1-800-268-1629

International Calls: 519-873-2218

PENSION OFFICE: FCA Canada Inc., Pension Office

Phone: (519) 973-2031 or 1-800-304-5123 (Press #6 for Pension Office)

HEALTH CARE COVERAGE (if applicable)

BENEFITS LINK 1-877-854-5465 (you will require your master # and PIN) <http://digital.alight.com/benefitslink>

BASIC GROUP LIFE INSURANCE – is not provided in retirement for anyone who retired on or after 01/01/2010

If you would like to verify your life insurance or update your beneficiary, please contact:

BENEFITS LINK 1-877-854-5465 (you will require your master # and PIN) <http://digital.alight.com/benefitslink>

OPTIONAL LIFE and/or DEPENDENT LIFE Insurance (OGL/DGL) (ends at age 70)

If you are enrolled in OGL and/or DGL and are currently paying direct and have any questions please contact Manulife directly. **INQUIRES: Manulife 1-877-877-4692 (Choose Option 5)/ Policy Numbers if you are NBU – Policy 13506**

NEW VEHICLE PURCHASE PROGRAM (if applicable) – **1-866-785-8783** or

www.chrysleradvantageplan.ca password: retiree

COMPANY LEASE CAR PROGRAM: If you participate in the company's lease car program, and require any assistance please contact the lease car manager (519-973-2249).

SAVINGS PLAN / DEFINED CONTRIBUTION PENSION PLAN:

INQUIRES: Canada Life Assurance Company 1-800-724-3402 or www.grsaccess.com

CPP/OAS OFFICE – remember to apply 6 months prior to start – no earlier than 60th birthday for

CPP 1-800-277-9914 or <http://www.hrsdc.gc.ca/eng/home.shtml>

DEATH OF A MEMBER OR A SPOUSE NEEDS TO BE REPORTED TO:

BENEFITS LINK AT 1-877-854-5465 (all departments at FCA will receive this information and will communicate any entitlements owing to applicable beneficiary(ies) including information relating to pensions, life insurance, health care)
